

COMPLEX CLAIMS DENIAL MANAGEMENT

Kemberton's experienced team of attorneys, paralegals, and denial analysts turn clients' non-collectible dollars into revenue.

OUR PROCESS

Kemberton's in-house team of experts has a three-step, contingency-based process to ensure that our clients are paid for complex claims denials. This process includes:

1. Appeal through both traditional channels and our network of payer contacts.

Our skilled writers leverage a creative, outside-the-box approach when formulating persuasive appeals.

2. Follow up with payer contacts on a regular basis to expedite payment.

Consistent follow up and communication with payers ensure that claims are managed in a timely manner, which translates to positive results for clients.

3. Identify and report on trends, systemic issues, and erroneous denials on an ongoing basis.

Attention to recurring issues and effective record keeping allows Kemberton to track successful outcomes in real time, which drives more effective arguments in the future.

OUR STATS

- ▶ **35%+ AVERAGE COLLECTIONS OF GROSS CHARGES**
- ▶ **30%+ OF PAYMENT SUCCESS INCLUDES RECOVERING REVENUE FROM PREVIOUSLY DENIED/OVERTURNED CLAIMS**

