

VETERAN ADMINISTRATION CLAIMS

Our specialized team of attorneys, paralegals and VA collections specialists turns clients' non-collectible dollars into revenue by maximizing reimbursements.

OUR PROCESS

Kemberton's team of experts have a five-step, contingency-based process to ensure that our clients are paid for veteran administration claims. This process includes:

- 1. Identify the appropriate party to bill, based on the coverage presented and the episode of care**

These actions accelerate Kemberton's ability to submit claims and turn around cash.

- 2. Coordinate timely pre- and post-authorization and claim submission**

Timely management of clients' contractual obligations with health insurance companies accelerates payment on claims.

- 3. Follow up diligently on denials and requests for documentation**

Our skilled writers leverage a creative, outside-the-box approach when formulating persuasive appeals.

- 4. Integrate our processes with admissions and billing workflows to alleviate staff burdens and provide transparency**

Leveraging our advanced workflow automation technology, we can route each step of the process to exactly the right resource at exactly the right time.

- 5. Track performance through comprehensive reporting**

Customized reports and access to Kemberton's system creates transparency and enables clients to measure Kemberton's performance and success.

We are able to achieve resolution through a time-tested combination of:

- ▶ **ON-STAFF, EXPERIENCED VA COLLECTIONS SPECIALISTS**
- ▶ **PATIENT ADVOCACY**
- ▶ **PROPRIETARY CLAIMS PROCESSING SOFTWARE**
- ▶ **PRECISE ADHERENCE TO THE VA'S COMPLEX FILING REQUIREMENTS**

